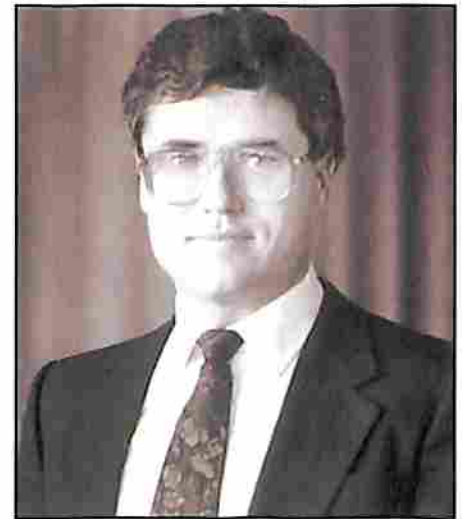


# MESSAGE FROM THE

# PRE- SENT

## NEW FOCUS ON YOUR NEEDS



We are pleased to introduce this, our latest listing of AGT's products and services. We hope you find the catalogue helpful and easy to use.

We're proud to offer you superior choices that represent the latest in telecommunications technology. Most importantly, our prices are competitive.

When you deal with AGT, you're dealing with an Alberta based company, 7,000 people strong. We're not only your telecommunications company, we are your neighbors wherever you may reside throughout the province. Our job is to ensure you receive the best value in telecommunication products and services for your home or business.

AGT is no longer the company we used to be and we are not yet the company we are going to be. We are changing to serve you better and we appreciate your loyalty and patience as we make these adjustments.

Please keep in touch and let us know how we are doing.

Thank you.

A handwritten signature in black ink that reads "Don Lowry". The signature is fluid and cursive, with a long horizontal flourish at the end.

Don Lowry  
President and Chief Operating Officer  
AGT Limited

Phone: 1-800-565-0142  
Fax: 1-800-668-4654

## RESIDENTIAL PRODUCTS AND SERVICES

### 4-6 AGT LONG DISTANCE SAVINGS PLANS

Teleplus  
Between Friends  
Calling Card service  
Call-Me Card service  
Select Route

*Get more for your Long Distance dollar. AGT savings plans fit every calling pattern.*

### 7 AGT AND THE AIR MILES REWARD PROGRAM

*You can call for miles and miles and miles.*

### 8-11 GET THE MOST OUT OF YOUR PHONE

Call Display  
Call Waiting  
Call Answer  
TalkMail  
Ident-A-Call  
Call Forwarding  
Call Trace  
Call Return  
Call Again  
3-Way Calling

*AGT's selection of local services means added convenience for you. You'll be surprised what these features can do for you.*

### 12-13 PHONES FOR EVERY LIFESTYLE

Vista 200  
Vista 100  
Harmony  
Meridian 9216

*AGT phones are designed with your calling needs in mind. These models facilitate some or all of AGT's local services.*

### 14 AGT TELECENTRE

### 14 AGT ACTION LINE

### 15 AGT IN YOUR COMMUNITY

EXTENSION  
Project Blue Eagle  
Feather Care  
United Way

## BUSINESS PRODUCTS AND SERVICES

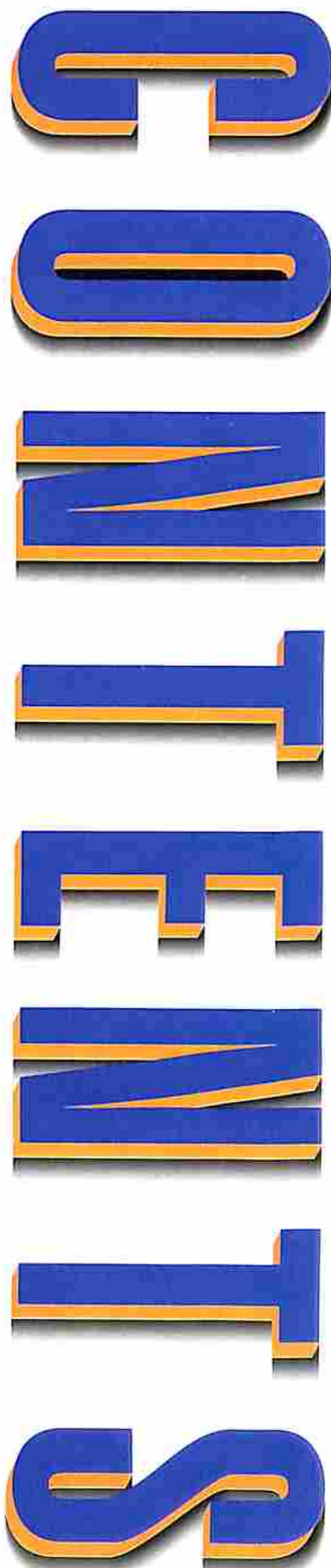
### 16-17 AGT LONG DISTANCE SAVINGS PLANS

Teleplus  
Advantage Preferred  
Calling Card service  
FaxCom  
Fax Management

### 18-19 INCREASE YOUR CUSTOMER SERVICE

800 Entry  
Call Forwarding  
Call Display  
Call Answer  
CENTREX

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# AGT LONG DISTANCE SAVINGS PLANS

**Q. "I CALL LONG DISTANCE WHENEVER I GET THE URGE. IS THERE A PLAN FOR ME?"**

**A. YES, AGT TELEPLUS.**



For a low monthly fee, AGT Teleplus™ allows you to save 15% on each direct dialed Long Distance call – 24 hours, every day. These savings are in addition to what you save during regular discount periods.

Choose either Teleplus North America, (includes Alaska and Hawaii) or Teleplus Overseas, (includes Mexico and the Caribbean) depending on where you call the most. Both plans offer savings of 15% which apply to customer direct dialed calls or equivalent, AGT Calling Card™ service calls made to or from any point in Canada, including the Long Distance portion of calls to and from cellular 400, 800 and general mobile phones. If you make over \$200 in Teleplus Overseas calls a month, you qualify for savings of 20%.

TELEPLUS NORTH AMERICA	\$2.00
---------------------------	--------

TELEPLUS OVERSEAS	\$2.00
----------------------	--------

Cost is per month.

**FOR  
LONG DISTANCE  
SAVINGS  
UP TO  
65%  
CALL US  
TODAY!**

Time of day discounts plus Teleplus Long Distance savings plan.

**Q. "IS THERE A PLAN THAT SAVES ON CALLS MADE MAINLY IN THE EVENING?"**

**A. YES, AGT BETWEEN FRIENDS.**

With AGT Between Friends™, you can call distant friends and relatives during convenient times for less than you're used to. You can call across the province, the country or to the United States and pay a set monthly fee for the first 30 minutes, or talk longer for the same per minute rate. This rate applies to one call or several which add up to 30 minutes or more.

Between Friends applies to all direct dialed calls made between 6 p.m. and 8 a.m. Monday through Friday, all day Saturday, Sunday, Christmas Day and New Year's Day.

Choose from plans for calling in Alberta or across Canada and the U.S. (excluding Alaska, Hawaii and Alberta). Checking your previous phone bills will help decide if either or both plans work for you.

Alberta Can./US

## BETWEEN FRIENDS

30 minutes of direct dialed calls to anywhere in the area covered by the particular plan	\$4.80	\$8.00
--	--------	--------

Unlimited additional calls after the first 30 minutes (per minute)	16¢	26¢
--	-----	-----

Cost is per month.

**TO FIND OUT MORE ABOUT  
AGT LONG DISTANCE  
SAVINGS PLANS,  
PLEASE CALL US AT  
1-800-667-5813**



**Q. "COULD LONG DISTANCE CALLING BE MORE CONVENIENT FOR TRAVELLERS?"**

**A. YES, AGT CALLING CARD SERVICE.**

With AGT Calling Card™ service, you can enjoy Long Distance savings while calling at any time from almost any phone\* anywhere in the world. The call is automatically billed to your home or business phone, and usually for less than an operator-assisted call. It's much simpler and quicker than waiting for acceptance or verification on collect or third-number billing calls. Most calls qualify for Teleplus and Advantage Preferred™ savings plans. Calling Card service keeps you in touch with friends, relatives or business associates across the province or across the country. You can also call back to Canada from over 120 countries.

Cards are free. Call us today for yours.

No startup fee. Transaction charge applies on each call.

\* Calls placed from payphones in Alberta to overseas destinations are not currently accepted. Cards are issued at the discretion of AGT.

**Q. "IS THERE A WAY I CAN PAY FOR CALLS FROM FRIENDS OR LOVED ONES?"**

**A. YES, AGT CALL-ME CARD SERVICE.**

If you have children away at school, or relatives in other provinces you'd like to keep in contact with, the AGT Call-Me Card™ service makes it easy for *them* to call *you*. This card can only be used to call your number, and the charges are automatically billed to you. These are

usually less expensive than collect calls, or those billed to a third number. Of course, there's no need to worry about having to pay for unauthorized calls to other numbers. Call-Me Cards can be used 24 hours a day, seven days a week – eliminating the process of having to accept charges on each collect call.

Transaction charge applies on each call within North America and on calls back to Canada where Canada Direct™ service is available.

Cards are free. Call us today for yours.

\* Cards are issued at the discretion of AGT.



**Q. "CAN I SAVE MONEY ON MY LONG DISTANCE CALLS TO NEARBY COMMUNITIES?"**

**A. YES, AGT SELECT ROUTE.**

There are many reasons to keep in touch with a nearby community outside of your local calling area. You may commute there regularly for business, shopping or recreation. If you do, then Select Route is your Long Distance savings plan.

Select any number of routes within a 100 km radius\* that match your personal and business calling patterns. Select Route lets you make direct dialed calls to any phone in each community you choose. Two plans are available. Our 60 Minute Plan gives residential and business customers 60 minutes worth of AGT Long Distance calls to a specific community within range. More frequent callers can take advantage of our 10 Hour Plan.

**60 Minute Plan**

SELECT ROUTE	
COST/MONTH	\$7.00
EACH ADDITIONAL MINUTE	15¢

**10 Hour Plan**

MONTHLY SUSCRIPTION	
BUSINESS	\$80.00
RESIDENCE	\$40.00

EACH ADDITIONAL MINUTE	15¢
------------------------	-----

\* Depending on AGT route configurations.  
Cost is per route.

**TO ORDER AN AGT LONG DISTANCE SAVINGS PLAN, CALL US AT 1-800-667-5813**

## AGT GOOD VALUE CALLING PERIODS

Evening Rate 6 pm - Midnight Mon. - Fri. 8 am - Midnight Sat. - Sun.	Night Rate Midnight - 8 am Daily
<b>35% Savings</b>	<b>60% Savings</b>

\* For direct dialed calling.

## AGT LONG DISTANCE VALUES

You'll be surprised how inexpensive it is to place an AGT Long Distance call across Alberta, across Canada, or even across the globe. Look how little five minutes of evening and weekend calling to any of these destinations costs. Save even more with an AGT Long Distance savings plan.

### Five Minute Call\*

CALL ANYWHERE IN	FOR EACH 5 MINS.
ALBERTA	UNDER <b>\$1.20</b>
CANADA	UNDER <b>\$1.60</b>
THE WORLD	UNDER <b>\$9.00</b> <small>With AGT Teleplus</small>

\* 35% off regular direct dialed calls after 8 a.m. Saturdays and Sundays, and after 6 p.m. weekdays. Rates are subject to change.



# AGT AND THE AIR MILES REWARDS PROGRAM

**Q. "HOW FAR CAN AGT LONG DISTANCE TAKE ME?"**

**A. WITH AGT AND AIR MILES, YOU CAN CALL FOR MILES AND MILES AND MILES.**

Who says you can't talk your way across the country? With AGT and AIR MILES™ travel miles, the more you talk, the further you can go. Like all AIR MILES sponsor businesses, AGT rewards your patronage with travel miles that can take you anywhere you want to go. You

collect one travel mile for every five residential Long Distance calls you make to family and friends across the province or across the country. AGT customers will receive one AIR MILES travel mile for every five calls on their monthly bill. If you live in the City of Edmonton you will receive one AIR MILES travel mile for every five AGT Long Distance calls made within the calendar month. Call more, earn more!

With AGT and AIR MILES travel miles, you could be talking face to face soon. It's proof positive that keeping in touch really does bring people closer together – and just another good reason to use AGT Long Distance.

AIR MILES travel miles can be collected on all residential Long Distance calls, including those made with Calling Card service or any AGT Long Distance savings plan.



# GET THE MOST OUT OF YOUR PHONE

**Q. "CAN I KNOW WHO'S CALLING BEFORE I ANSWER?"**

**A. YES, AGT CALL DISPLAY.**

Call Display lets you see the number of your caller before you answer. If you're waiting for an important call, it allows you to screen all your incoming calls and answer only the one you're waiting for. If you're waiting for a call from a friend or loved one, Call Display lets you know it's time to settle in for a long talk. You can also tell at a glance whether the call is for you or your children. It's simple to use and works on digital display phones, such as the Vista 200. The number of the caller will appear on your display screen after the first ring.

	RES.	BUS.
CALL DISPLAY	\$4.95	\$6.95
VISTA 200 DISPLAY PHONE	\$7.95	\$7.95

Cost is per month.

May not yet be available in all areas.

**Q. "IS THERE SOME WAY TO GET THE CALLS I'VE BEEN MISSING BECAUSE MY LINE IS BUSY?"**

**A. YES, AGT CALL WAITING.**

If your kids are tying up your phone or you tend to receive several calls during the same time of day, you may be missing some important messages. Make yourself

more available with Call Waiting. This outstanding service lets you know someone is trying to reach you when you're already on the phone by emitting two soft beep tones. You'll never miss another call. Call Waiting can be turned off for the duration of one call if you don't want to be interrupted.

	RES.	BUS.
CALL WAITING	\$3.00	\$5.50

Cost is per month.

**TO FIND OUT MORE ABOUT AGT LOCAL SERVICES, PLEASE CALL US AT 1-800-667-5813**



**Q. "IS THERE A RELIABLE WAY TO GET ALL OF MY MESSAGES WHILE I'M OUT OR ON THE PHONE?"**

**A. YES, AGT CALL ANSWER.**

Call Answer not only works in your own voice, it lets any Touch Tone™ phone do everything an answering machine can do, and a lot more. It has the ability to take several messages at once, even when the line's busy. You can listen to, skip, save, erase or repeat any of these messages from any Touch Tone phone in the world. Because there's no equipment to fuss with or repair, Call Answer won't garble or cut off messages. In fact, you'll get crisp, clear messages without the counter clutter.

Separate mailboxes for up to four members of your family are available as an option.

	RES.	BUS.
CALL ANSWER	\$5.95	\$9.95

Cost is per month.

**TO ORDER THESE SERVICES, PLEASE CALL US AT 1-800-667-5813**

**Q. "I DON'T HAVE TIME TO WAIT FOR SOMEONE WHOSE LINE IS BUSY OR WHO ISN'T THERE. IS IT POSSIBLE TO JUST LEAVE A MESSAGE?"**

**A. YES, AGT TALKMAIL.**

You can leave a message on any busy or unanswered phone 24 hours a day, seven days a week. When you call someone and get a busy signal or no answer, just hang up and press the TalkMail™ service code \*999. You can

then leave a message of up to one minute in length. Your message will be delivered after you hang up. If you're receiving TalkMail, a TalkMail message tone will tell you that you have a message when you pick up the phone. Press \*999 and you'll be told the date and time the message was left, along with the number or name of the caller. Taking advantage of TalkMail requires no subscription fee and there is no charge for picking up messages.

TALKMAIL 25c

Cost is per message sent. Limited availability.

*Special Note: TalkMail is a new service currently being tested in the Calgary, Medicine Hat and Airdrie areas. It will soon be available in the rest of Alberta pending CRTC approval.*





**Q. "IS THERE A SERVICE THAT LETS ME KNOW IF AN INCOMING CALL IS FOR ME OR FOR SOMEONE ELSE?"**

**A. YES, AGT IDENT-A-CALL.**

Ident-A-Call gives you the convenience of two phones on a single line. Your phone can now be reached by dialing one of *two* separate numbers. Each has its own distinct ring, allowing you to know immediately who the call is for. You no longer have to worry about your children answering your important calls, and you won't have to answer the phone for them. Ident-A-Call doubles the flexibility of your home-based business communications. And it's perfect for roommates who don't want to answer each other's calls.

	RES.	BUS.
IDENT-A-CALL	\$4.95	\$6.95

Cost is per month.

**Q. "CAN I POSSIBLY AVOID HAVING TO WAIT AT HOME FOR A CALL?"**

**A. YES, AGT CALL FORWARDING.**

With Call Forwarding, you can leave your home and still get the call wherever you go. It relays all calls that come into your home to any phone number you choose - local or Long Distance. Call Forwarding also adds a degree of security, as callers are unaware that the call is being answered anywhere else but at your home. This reduces the risk that someone will break in while you're away as your phone is always answered.

	RES.	BUS.
CALL FORWARDING	\$3.00	\$5.50
AS ADDITIONAL LOCAL SERVICE	\$2.00	\$4.00

Cost is per month.

**TO ORDER THESE AGT SERVICES, PLEASE CALL US AT 1-800-667-5813**

**Q. "IF I GET A DISTURBING CALL, CAN I DO ANYTHING TO PREVENT IT FROM HAPPENING AGAIN?"**

**A. YES, AGT CALL TRACE.**

Protect your peace of mind. You can help the Police stop an unlawful caller with Call Trace. If you receive harassing calls, call this service immediately after hanging up by listening for the dial tone and then dialing 357 (or 1157 without Touch Tone service). Call Trace then offers you the opportunity to trace the origin of the last phone call. It then informs you if the trace is successful. If it is, you will be instructed to call the Police to pursue further action. Call Trace will only work on the last incoming call. Traced numbers will only be released to the Police.

CALL TRACE	\$3.00
------------	--------

Cost is per traced call.



**Q. "I JUST MISSED A CALL. CAN I POSSIBLY FIND OUT WHO IT WAS SO I CAN CALL THEM BACK?"**

**A. YES, AGT CALL RETURN.**

No more running to the phone only to miss the call and never find out who made it. Not only does Call Return remember the last caller's number, but it can also dial it - at your convenience. A special announcement will give you the phone number of the last call you received and extend the option of returning the call. If the caller's line is busy, the line will be monitored and you will be notified when the line is free.

	RES.	BUS.
CALL RETURN	\$3.00	\$5.50
AS ADDITIONAL LOCAL SERVICE	\$2.00	\$4.00

Cost is per month.

**Q. "I GET FRUSTRATED CALLING SOMEONE WHOSE LINE IS BUSY. ISN'T THERE A BETTER WAY THAN TRYING OVER AND OVER AGAIN?"**

**A. YES, AGT CALL AGAIN.**

Call Again eliminates the waiting and the frustration. If you receive a busy signal after you've dialed a number, this service retries the number for up to 30 minutes or until the line is free. It lets you know when it gets through and even places the call for you. Call Again is particularly helpful if you need to keep in touch with a lot of people because it doesn't tie up your phone while it's trying the busy number. If you know someone who's always on the phone, Call Again is the perfect way to catch up with them.

	RES.	BUS.
CALL AGAIN	\$3.00	\$5.50
AS ADDITIONAL LOCAL SERVICE	\$2.00	\$4.00

Cost is per month.

**Q. "I'M TIRED OF RELAYING INFORMATION FROM FRIEND TO FRIEND. IS THERE ANY WAY I COULD TALK TO BOTH OF THEM AT THE SAME TIME?"**

**A. YES, AGT 3-WAY CALLING.**

All three of you could get on the line at the same time with AGT 3-Way Calling, a service that connects your phone with two other locations - either local or Long Distance. You could get together with one friend in town and another across the country at the same time. It's easy to set up.

Just ask the person you're talking to stay on the line while you call the third party. Either of the called parties can hang up at any time without interrupting the call.

	RES.	BUS.
3-WAY CALLING	\$3.00	\$5.50
AS ADDITIONAL LOCAL SERVICE	\$2.00	\$4.00

Cost is per month.



# PHONES FOR EVERY LIFESTYLE

When you rent a phone from AGT, you can rest assured that AGT's commitment to service will keep it working as long as you need it. There are no up-front purchase costs and you don't need to worry about maintenance. If anything goes wrong with your phone, just return it to us for replacement. And if you're looking for a change, you can trade up to more advanced models. We can deliver your phone right to your door.

**Q. "CAN I FIND A PHONE FOR MY HOME WITH CALL DISPLAY CAPABILITY?"**

**A. YES, VISTA 200.**

The Vista 200 is the main phone for your home. In addition to displaying the caller's number on the screen for those with Call Display, it logs the last 15 answered or unanswered callers' numbers. Ten memory keys allow for quick dialing the numbers of those you call most often. The Vista 200 comes with an indicator light for visual ringing, hold and extension-in-use.

VISTA 200  
TELEPHONE \$7.95

A service charge may apply. Cost is per month.



Almond

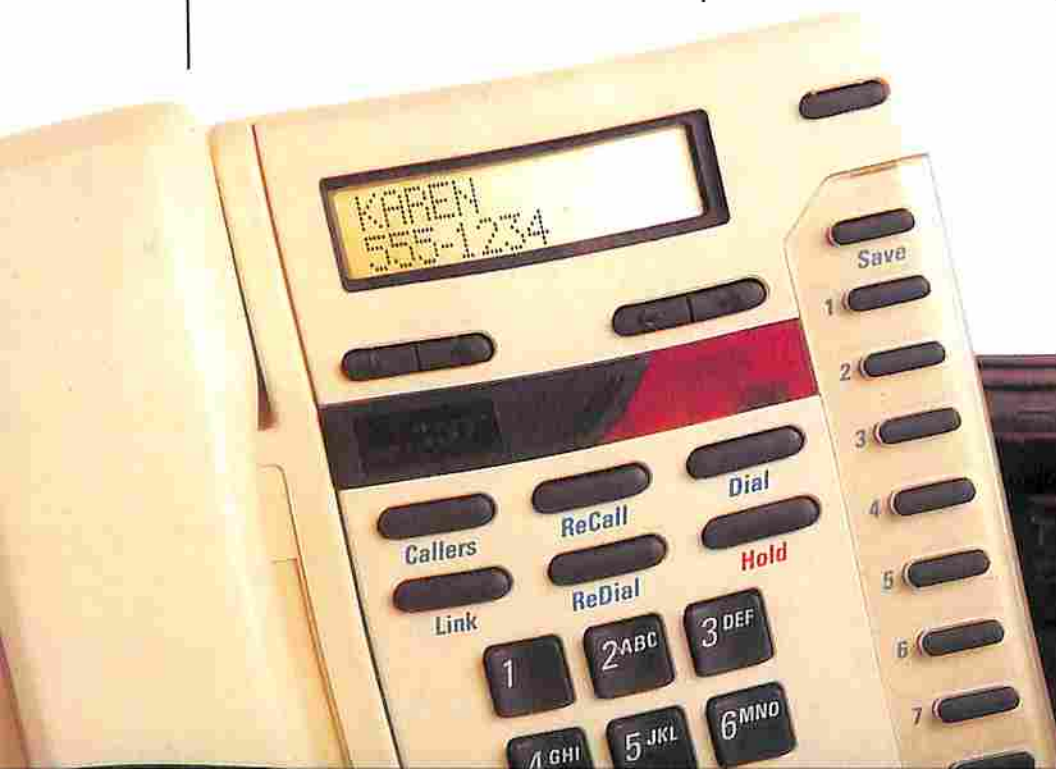
Charcoal

White

**Q. "IS THERE AN INEXPENSIVE DISPLAY SET I CAN USE AS AN EXTENSION OF MY MAIN DISPLAY PHONE?"**

**A. YES, VISTA 100.**

The Vista 100 is the perfect extension telephone. With Call Display service it displays the caller's number on its screen and logs the last caller's number, whether the call was answered or unanswered. The Vista 100 features six memory keys for quick dialing of the number of those you call most often. It comes with an indicator light for visual ringing, hold and extension-in-use.





VISTA 100  
TELEPHONE \$5.95

A service charge may apply. Cost is per month.

Almond

Charcoal

White

**Q. "I WANT A SIMPLE,  
RELIABLE PHONE  
THAT'S EASY TO USE.  
CAN I GET ONE?"**

**A. YES,  
HARMONY PHONE.**

Touch Tone services like the Talking Yellow Pages™, voice mail for your home-based office and AGT Automated Long Distance service are at your fingertips with the Harmony phone. This

model is compact and sturdy, with larger buttons and an adjustable ringer. If you're talking to someone who speaks softly, a volume controlled handset is available, allowing you to make sure every word comes through loud and clear.



HARMONY  
TELEPHONE \$2.95

A service charge may apply. Cost is per month.

Almond

Grey

White

HARMONY TELEPHONE  
WITH HARD OF HEARING  
VOLUME CONTROL \$2.00  
(Almond Only)

A service charge may apply. Cost is per month.

**TO ORDER THESE  
AGT RENTAL PHONES,  
CALL US AT  
1-800-667-5813**

**Q. "DO YOU HAVE A PHONE  
WITH EASY-TO-USE  
MEMORY  
FUNCTIONS?"**

**A. YES,  
MERIDIAN 9216.**

Features a tiltable display screen which, with Call Display, gives you the caller's number and an ability to log the last 15 answered or unanswered callers' numbers so you can catch up on information you've missed. If you work from an office at home, you'll appreciate placing calls without having to lift the receiver. And everyone can take advantage of the 10 memory keys for quick access to those you call the most.



MERIDIAN  
TELEPHONE \$10.95

A service charge may apply. Cost is per month.

Black

Grey

**Q. "DOES AGT'S NEW STREAMLINED SERVICE CENTRE HAVE A NAME?"**

**A. YES! THE AGT TELECENTRE.**

How do you handle your phone bill? Where do you take your rental phone for repair?

There's no need to go out of your way to get reliable AGT service. You can get high quality communication services and friendly advice with just one phone call to your nearest TeleCentre™. For all your residential and small business needs, call toll-free:

**CALGARY: 530-7300**

**EDMONTON: 493-4400**

**GRANDE PRAIRIE: 538-8811**

**LETHBRIDGE: 329-5911**

**RED DEER: 341-8200**

One call to your TeleCentre puts you on-line for all of the following services:

- Phone service connections, disconnections and moves
- Subscriptions to Long Distance savings plans like Teleplus and Between Friends
- Subscriptions to local services like Call Waiting and Call Display
- Phone rentals – and we'll deliver directly to you
- Calling Card and the new Call-Me Card service
- Telephone directories
- Billing inquiries or to change the way you pay your bill
- Free advice on using your phone services

## SIX CONVENIENT WAYS TO PAY YOUR PHONE BILL!

Take advantage of our pre-authorized bill payment program.

AGT can, with your authorization, automatically debit your account. Or, if you prefer, we can bill your credit card.

Payments will also be accepted:

- In person at banks, credit unions and trust companies\*
- Through your automated teller\*
- Over the phone with several banks, credit unions or trust companies now offering "telephone banking" services\*\*
- By mail to AGT, P.O. Box 2422, Edmonton, Alberta, T5J 2S7
- Calgary Payment Centre

\* Subscription or service charge may apply.

\*\* Ask your branch for details.

**Q. "WHO DO I CALL IF I HAVE A QUESTION, COMMENT OR COMPLAINT?"**

**A. THE ACTION LINE.**

Now there's one number to call when you have a suggestion, concern or complaint for us. 1-800-567-0000. That's the AGT Action Line.

It's open from 7:30 in the morning until midnight, seven days a week. While all our familiar billing, repair and customer assistance lines are still available, the Action Line is here for your concerns.

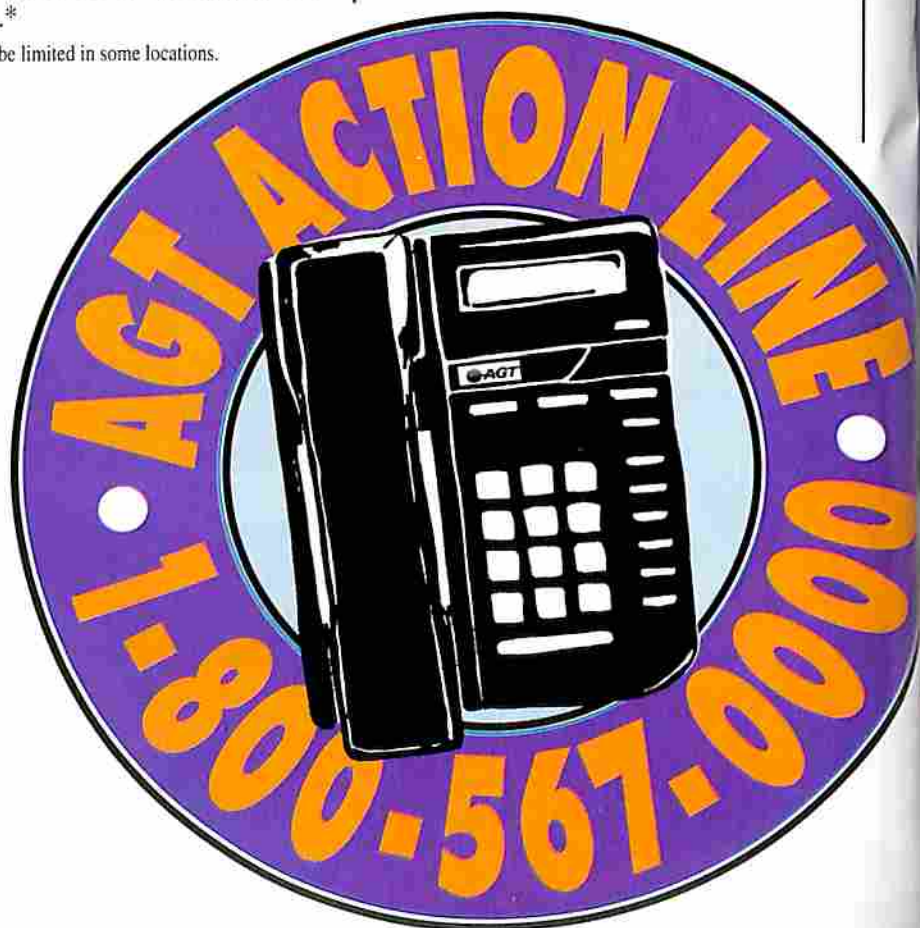
So use the Action Line to stay in touch and get the action you deserve right away.

**Q. "HOW DO I GET MY AGT RENTAL PHONE?"**

**A. SIMPLE, JUST CALL OUR TELECENTRE.**

They'll deliver it to the location of your choice.\*

\* Choice may be limited in some locations.



# AGT IN YOUR COMMUNITY

**WITH MORE THAN 7,000 EMPLOYEES ACROSS ALBERTA, AGT BELIEVES IT IS IMPORTANT TO BE INVOLVED IN THE COMMUNITIES WE LIVE AND WORK IN.**

We sponsor major projects in education, arts and culture, health and medicine. And together with our employees, we organize hundreds of projects in cities and towns across Alberta.

**Q. "HOW DO AGT EMPLOYEES CONTRIBUTE TO THE COMMUNITY?"**

**A. THROUGH A VOLUNTEER NETWORK.**

For decades, AGT employees have given generously of their time to community service. In fact, AGT created a program called EXTENSION to coordinate this tremendous pool of talent across Alberta. Projects are posted on bulletin boards and advertised in newsletters for employees and retirees. From there, we match community needs with AGT volunteers.

In the past year and a half alone, employees have donated more than 25,000 hours of their spare time to projects like the Red Deer women's shelter, the Vegreville residence for the disabled, Grande Prairie's Carnival for Special Kids, and the Alberta Summer, Winter and Senior Games. For each 60 hours they volunteer, AGT donates \$100 to the project they've supported. We're proud that AGT employees are helping create a better quality of life for all Albertans.

**Q. "DOES AGT HELP WITH THE EDUCATION OF CHILDREN?"**

**A. YES! PROJECT BLUE EAGLE.**

Many AGT employees are taking EXTENSION, AGT's volunteer network, one step further. When they see a need, they create special programs to help their communities. AGT employees in Edmonton saw an opportunity to help children with physical challenges. They organized personal computers, software training and support programs to help disadvantaged children stay in school.

A seven-year-old boy from Devon, is among the children Project Blue Eagle has helped. He has very limited use of his hands and arms but with the help of a computer provided by Project Blue Eagle, he's able to keep up with his classmates in writing, reading and colouring assignments. The project has helped him stay in school and opened doors to a much brighter future.

**Q. "DOES AGT HAVE ANY ENVIRONMENTAL PROGRAMS?"**

**A. YES! FEATHER CARE IS A GOOD EXAMPLE.**

Few of us realize it, but many species of native Alberta birds are becoming threatened as we lose more and more wilderness to farmland and urban development. Brian Cowan, an AGT employee, took a second look at AGT's buried cable markers that dot Alberta and saw the chance to provide homes to thousands of these birds.

Brian, stationed in Vegreville, developed Feather Care, a program to convert the bright blue and orange cylinders into nesting boxes. A huge

success, 5,000 markers were converted in 1992 and 2,362 native Alberta birds were hatched. Thanks to Brian's idea and the increasing support of volunteers, AGT hopes to convert 25,000 markers and attract 17,000 nesting pairs of birds by 1997!

**Q. "IS AGT INVOLVED WITH OTHER COMMUNITY ORGANIZATIONS?"**

**A. YES! THE UNITED WAY.**

We believe strongly in the United Way because it reflects how willing Albertans are to assist those in need. At AGT, our employees raise thousands of dollars every year, but their support goes far beyond financial donations. Their commitment and enthusiasm have helped make United Way campaigns a growing success in cities and communities across Alberta.

As a corporation, AGT is one of the largest United Way contributors in the province. As well, we assign two people in Calgary and two in Edmonton to three-month terms working on the campaigns. These assignments are highly sought after because they provide invaluable training for career advancement. Our employees win... The United Way wins... AGT wins.

When people do something to help their community, everybody wins.



# AGT LONG DISTANCE SAVINGS PLANS FOR BUSINESS

**Q. "I MAY MAKE BUSINESS CALLS AT ANY TIME, IS THERE A PLAN FOR ME?"**

**A. YES, AGT TELEPLUS.**



For a low monthly fee, AGT Teleplus™ allows you to save 15% on each direct dialed Long Distance call – 24 hours, every day. These savings are in addition to what you save during regular discount periods.

Choose either Teleplus North America, (includes Alaska and Hawaii) or Teleplus Overseas, (includes Mexico and the Caribbean) depending on where you call the most. Both plans offer savings of 15% which apply to customer direct dialed calls or equivalent, AGT Calling Card™ service calls made to or from any point in Canada, including the Long Distance portion of calls to and from cellular 400, 800 and general mobile phones. If you make over \$200 in Teleplus Overseas calls a month, you qualify for savings of 20%.

TELEPLUS NORTH AMERICA	\$2.00
TELEPLUS OVERSEAS	\$2.00

Cost is per month.

**FOR  
LONG DISTANCE  
SAVINGS**

**UP TO**

**65%**

**CALL US TODAY AT  
1-800-461-9393**

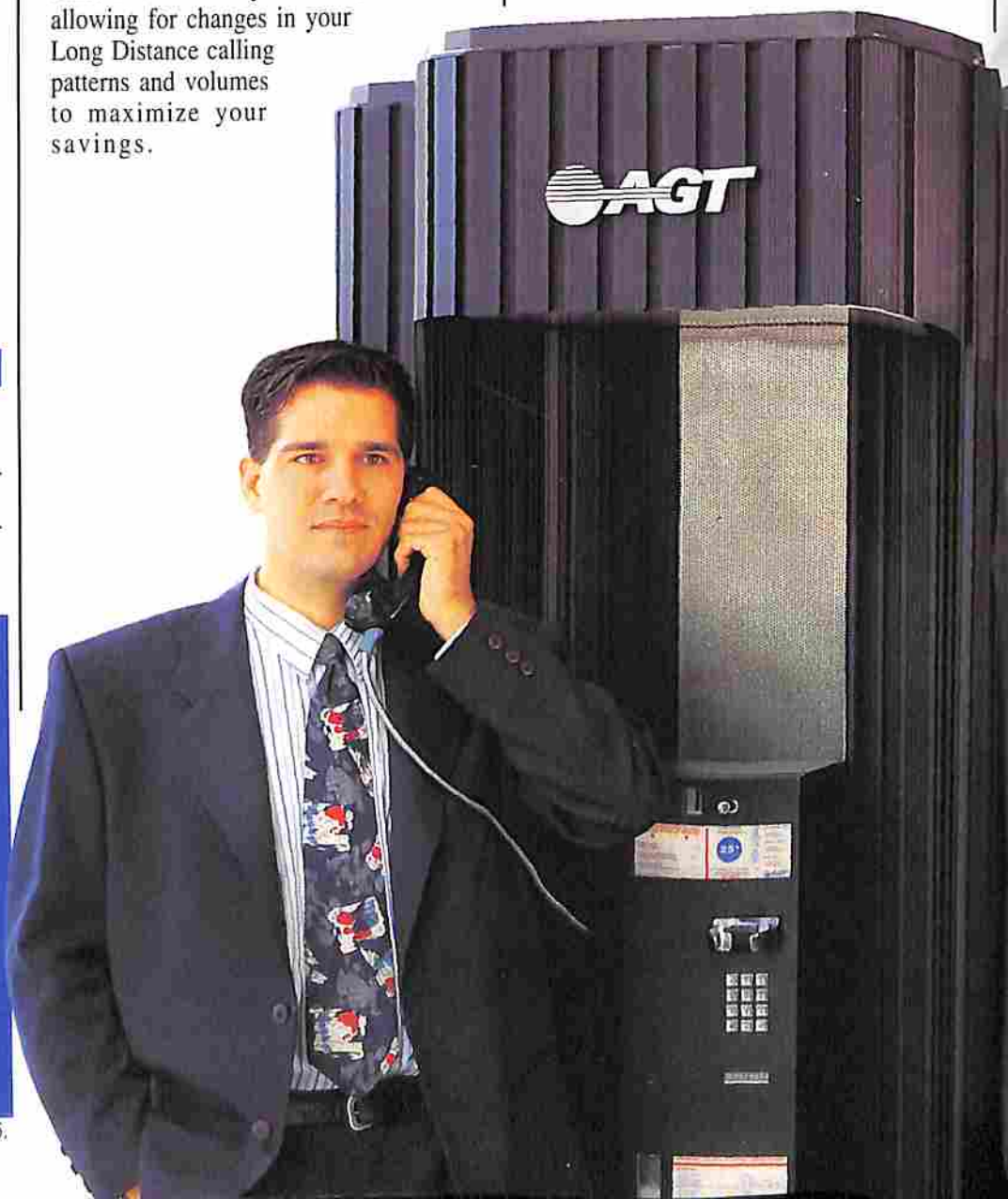
**Q. "IS THERE ONE PLAN THAT SAVES MY BUSINESS THE MOST?"**

**A. YES, AGT ADVANTAGE PREFERRED.**



Advantage Preferred™ is the perfect savings plan for business customers spending over \$235 a month on direct dialed and Calling Card service calls. It's extremely flexible, allowing for changes in your Long Distance calling patterns and volumes to maximize your savings.

And Advantage Preferred has great rates – approximately 30% below regular direct dialed rates with volume discounts ranging from 10% to 22% for total usage! Convenient six second timing so you only pay for what you use. Save virtually around the world – 24 hours a day, seven days a week. And if that's not enough, the savings apply to eligible Calling Card service calls. Advantage Preferred is ideal for North American and international marketing, with optimum savings on calls within Canada, to the United States, Mexico and points overseas.



With Advantage Preferred and calling in excess of \$235.

**Q. "COULD LONG DISTANCE CALLING BE MORE CONVENIENT FOR BUSINESS TRAVELLERS?"**

**A. YES, AGT CALLING CARD SERVICE.**

With AGT Calling Card™ service, you can enjoy Long Distance savings while calling at any time from almost any phone\* anywhere in the world. The call is automatically billed to your home or business phone, and usually for less than an operator-assisted call. It's much simpler and quicker than waiting for acceptance or verification on collect or third-number billing calls. Most calls qualify for Teleplus and Advantage Preferred™ savings plans. Calling Card service keeps you in touch with business associates across the province or across the country. You can also call back to Canada from over 120 countries.

Cards are free. Call us today for yours.

No startup fee. Transaction charge applies on each call.

\* Calls placed from payphones in Alberta to overseas destinations are not currently accepted. Cards are issued at the discretion of AGT.

**Q. "IS THERE A LONG DISTANCE PLAN THAT SAVES ON MY FACSIMILE TRANSMISSIONS?"**

**A. YES, AGT FAXCOM.**



If you spend over \$23 a month on Long Distance faxing, FaxCom™ is the savings plan for you. This plan saves you up to 60% on

transmission of documents or orders across North America. Discounts depend on where and when you fax. Plus, you can save an additional 35% on facsimiles sent to destinations in Canada and the U.S. between 6 p.m. and 11 p.m. weekdays. You can save 60% from 11 p.m. to 8 a.m. weekdays and all day Saturday. FaxCom also lets you fax overseas destinations for 10% less than regular Teleglobe rates (excluding Mexico).

FAXCOM	\$8.00
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Cost is per month.  
FaxCom may not be available in some areas.  
A nominal minimum charge may apply to each call.

**Q. "IS THERE A SERVICE THAT LETS ME GET EVEN MORE OUT OF MY FAX?"**

**A. YES, AGT FAX MANAGEMENT.**

If you're looking to get more out of your fax machine, Fax Management is the service for you. This service provides all the functions of a full-featured fax, including delayed distribution to save you money and distribution lists to save you time. Whether combined with FaxCom or by itself, Fax Management saves you time and money, offering discounts of up to 60% (depending on where and when you fax). You don't need any black boxes or any other special equipment, as this service works with any make or model of machine with Touch Tone service. AGT guarantees you will always receive the promised discount.

FAXCOM SUBSCRIBERS	FIRST ID FREE
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NON-FAXCOM SUBSCRIBERS	\$13.95
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Cost is per ID, per month.





# INCREASE YOUR CUSTOMER SERVICE

**Q. "IS THERE AN AFFORDABLE SERVICE THAT LETS MY IMPORTANT OUT-OF-TOWN CUSTOMERS REACH MY SMALL BUSINESS?"**

**A. YES, AGT 800 ENTRY.**

Now small business can play in the big leagues too! 800 Entry™ makes you more accessible to out-of-town customers, providing a toll-free number they can call to order your products, service and support. You won't need a new line as all calls can be automatically routed to your existing line. Enhancing your company's image has never been more affordable either, as the monthly charge for this outstanding service has been greatly reduced.

800 ENTRY	\$8.00
-----------	--------

Cost is per month plus Long Distance usage.

**Q. "IS THERE A SERVICE THAT ALLOWS MY CUSTOMERS TO REACH ME WHEN I'M OUT OF THE OFFICE?"**

**A. YES, AGT CALL FORWARDING.**

With Call Forwarding, you can leave your office and still get your calls wherever you go. This service relays all calls that come into your office to any phone number you choose – local or Long Distance. It makes you more accessible to your customers and eliminates the possibility of missing important leads and contacts. That means a more profitable business all around.

CALL FORWARDING	\$5.50
-----------------	--------

Cost is per month.

**Q. "IS THERE SOME WAY TO KNOW WHO'S CALLING BEFORE I ANSWER?"**

**A. YES, AGT CALL DISPLAY.**

Call Display works with phones capable of displaying 15 digits to show you the number of your caller while the phone is ringing. This allows you to prepare yourself with the customer's files and information on the project they're likely calling about. You can also use Call Display to retrieve the numbers of missed calls so you can return them.

CALL DISPLAY	\$6.95
VISTA 200 PHONE	\$7.95

Cost is per month.



**Q. "IS THERE A RELIABLE WAY TO GET ALL OF THE BUSINESS MESSAGES THAT COME IN WHILE I'M OUT OR ON THE PHONE?"**

**A. YES, AGT CALL ANSWER.**

Call Answer not only works in your own voice, it lets any Touch Tone phone do everything an answering machine can do, and a lot more. It can take several messages at once, even when the line's busy. You can listen to, skip, save, erase or repeat any of these crisp, clear messages from any Touch Tone phone in the world. There's no equipment to repair. Additional option available to work with your pager to notify you when you have messages.

CALL ANSWER \$9.95

Cost is per month.

**TO ORDER THESE SERVICES, PLEASE CALL 1-800-461-9393**

**Q. "CAN MY BUSINESS HAVE THE CONVENIENCE OF A SWITCHBOARD WITHOUT ALL THE HEADACHES?"**

**A. YES, AGT CENTREX.**

Give your customers the prompt attention they deserve, while allowing yourself to expand your operations without risk. CENTREX™ is a state-of-the-art service that gives you the power of your own switchboard

without the worry or expense of purchasing or managing it. No space availability, back-up power or obsolescence concerns. We do the monitoring and service maintenance. CENTREX offers flexibility to change as your business changes, and provides the reliability you need to ensure continuous contact with your customers. And adding CENTREX features such as Automatic Call Distribution and MessageManager can actually enhance your response to your customer needs. Call today to find out how AGT CENTREX can improve your bottom line.





## **WE GO FURTHER THAN LONG DISTANCE.**

Meet seven of the over 7,000 AGT employees who take great pride in providing products and services to Albertans every day: **Dennis Zimmer** from Red Deer works for AGT Business Services; **Les Aman** works at our AGT TeleCentre in Lethbridge; **Laurie Schultz** is a member of our Service Creation team in Edmonton; **Don Stav** is an installer/repairman from Drayton Valley; **Susan Doll** works for our Network Engineering department in Edmonton; **Michelle Therrien** of Peace River is one of many skilled AGT Operators; and **Anna-Maria Matsui** of Calgary keeps customers informed through our AGT Action Line. All of them are experts in their field, standing by and ready to meet any telecommunication need.



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Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
Signs—Vinyl—see	Decals	96	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Sports Cards & Trading Cards	287	Spinning Equipment & Supplies—see	Hobby & Craft Supplies	147	Steps—Fibreglass—see	Fibreglass	119			
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